



A Service of The City of Cincinnati

GREATER CINCINNATI  
WATER WORKS



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ECONOMIC HARDSHIP WATER DEBT  
Forgiveness Program

## What is this Forgiveness Program?

This temporary program will help customers avoid water shutoffs at their home. Customers must demonstrate they are experiencing economic hardship due to COVID-19 or be at or below specified income levels. GCWW will forgive past-due amounts related to water and City of Cincinnati stormwater services accrued during the pandemic, from March 1, 2020, through September 30, 2020.

## SAINT BERNARD



Total Number of  
Current Applicants:

8



Total Amount  
Currently Forgiven:

\$1,061.25



Number of Accounts:

1,350



Number of Delinquent  
Accounts\*:

426

## Who can apply?

Property owners may apply, including landlords of single- and two-family dwellings. Tenants who are responsible for the utility bill may also apply. The property must be residential. Commercial properties do not qualify.

To learn more about eligibility and to apply, visit

**Forgive.myGCWW.org.**

Call 513.591.7700 | myGCWW.org | @CincinnatiWater

\*Delinquent Accounts = Number of delinquent neighborhood accounts from March 1 - September 30, 2020.

### Notice Under the ADA

The City of Cincinnati will not discriminate against qualified individuals with disabilities in its programs, services, or activities. If you require any special accommodations or communication aids visit [www.cincinnati-oh.gov/manager/ada](http://www.cincinnati-oh.gov/manager/ada).